

NATIONAL SHOPPING SERVICE NETWORK



Note:

This fraudulent letter is not from the real National Shopping Service Network, LLC

FEEDBACK INSTRUCTION/GUIDE

Attn: FEEDBACK AGENT:

We would like to take this time to welcome you to the company as our newest FEEDBACK AGENT.

IMPORTANT NOTE:

You need to acknowledge the receipt of this package via text to (661) 270-7131 as soon as you receive it. You are required to read the instruction below carefully to understand the procedure so you can deliver an accurate report that is unbiased.

In other words, you are required to visit a Walmart store around you as a regular customer to make a purchase with the provided funds while conducting the survey. After the completion of your survey, you are required to submit your report via email to Shoppersmgteam@aol.com

FIRST SURVEY ASSIGNMENT [NEAREST WALMART OUTLET]

You will be evaluating the nearest Walmart store in your area due to reports received anonymously from some customers via phone calls regarding lapses in the delivery of its services and incompetence of some of its staffs. Below are some of the reports we received which you should look out for during the course of your survey. *These reports include:*

- I) Unqualified Staff* *II) Slow services* *IV) Rude Attendants* *V) Excess charge*

INSTRUCTIONS BELOW:

The envelope contains a Cashier Check for \$3,968 which you are required to cash at your bank or have it deposited and wait until the next business day for the funds to be made available for withdrawal, then you visit a Walmart store which is of closest proximity to you to conduct the survey. *If your bank cash the check instantly, you are required to deduct \$200 as your salary for the assignment and also deduct \$68 for your transportation/gas. Visit the nearest Walmart store with the remaining \$3,700 cash to conduct the survey while you simultaneously purchase four (4) Kroger reload vouchers of \$925 each (total \$3,700)*

BELOW IS THE EXPENDITURE'S BREAKDOWN:

Assignment Salary.....	\$200
Transportation.....	\$68
Purchase four (4) Kroger reload vouchers of \$925 each.....	\$3,700
Total.....	\$3,968

You are required to remain calm, confident and friendly with the representative while conducting the survey so that the representative is not aware that you are conducting a survey. This will enhance the ability of your survey to be as accurate and unbiased as possible. While purchasing the cards you should make the below listed observations.

- Store Name & Address (If multiple stores were visited, kindly specify).
- Smartness of the attendant
- Name of the Cashier/Attendant (If Visible on Tag)
- Customer Service Professionalism

You are expected to get back to me with the above survey report as well as the Kroger reload reference numbers which is revealed after you scratch the silver panel of each of the four (4) Kroger reload cards purchased

- *1ST KROGER RELOAD REFERENCE NUMBER*
- *2ND KROGER RELOAD REFERENCE NUMBER*
- *3RD KROGER RELOAD REFERENCE NUMBER*
- *4TH KROGER RELOAD REFERENCE NUMBER*

You are entitled to a bonus of \$100 which will be included in your payment for the next assignment if your survey is completed within 24hrs. Please note that you are required to submit your completed survey report via email to Shoppersmgteam@aol.com

NOTE: In the event where by you are not able to purchase the Kroger cards at the Walmart store you visited due to unavailability of the cards or being out of stock, text "Location" to (661) 270-7131 and you will be provided with a new location to conduct the survey.

Thanks for your anticipated co-operation.
 Melvin Churchill
 HR Manager
 National Shopping Service Network, LLC
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